Role: Network Operations Engineer
Location: Manchester
Function: Infrastructure

We're seeking a dedicated Network Operations Engineer to join our team. You will work closely with ConnexOne clients, troubleshooting and resolving networking-related issues. Your expertise will help ensure network reliability and performance, leveraging technologies like AWS, Linux, Fortinet, Cisco, and Palo Alto.

About Us

We are a multi-award-winning Omnichannel SaaS organisation committed to boosting productivity, enhancing customer service, and increasing efficiency across various industries. Based in [Location], our influence spans five continents, with offices in Barcelona, Miami, Melbourne, and South Africa. Our growth is rapid and continuous.

Why Join Us?

- Collaborate with a diverse team of professionals.
- Work with cutting-edge networking technologies.
- Enjoy excellent career progression in a rapidly expanding team.
- Engage in continuous learning and professional development opportunities.

Who is Right for the Role?

- 2+ years in network operations or engineering, with proven client support experience.
- Proficiency in one or more of the following: Fortinet, Cisco, Juniper, and Palo Alto.
- Strong knowledge of networking protocols (e.g., TCP/IP, DNS, DHCP, BGP, OSPF).
- Experience with network monitoring tools (e.g., Wireshark, Nagios).
- Familiarity with network security (e.g., VPNs, IDS/IPS).
- Excellent problem-solving and communication skills.
- Ability to manage multiple tasks and work under pressure.
- Customer-focused mindset.
- Certifications such as CCNA, CCNP, CompTIA Network+, or similar.
- Experience with cloud networking (AWS, Azure, Google Cloud).