Title: Junior Product Owner
Location: Manchester, UK

Join us to become an expert in cutting-edge communication technologies. Explore the entire product life cycle across our suite of products with direct access to engineers, product owners, and stakeholders. You'll be crafting well-defined business requirements for the engineering teams.

Work with products that revolutionise end-to-end customer communication through the latest technologies, including Natural Language Processing and modern Machine Learning Models.

This role is for an individual who thrives on collaboration, innovation, and driving results. If you're energised by the fast-paced, ever-changing landscape of AI, this is where you'll shine.

About Us:

ConnexAI was founded in 2013 with a game-changing vision for how businesses interact with customers. Fast forward 10 years and ConnexAI is a global organisation with over 500+ employees located across 9 different countries (and counting!)

With our recent £93m Series C funding injection there's no signs of slowing down in our vision to be the Customer Engagement Platform of choice in all sectors we operate in. ConnexAI continues to innovate a sought-after product trusted by our clients and aspired to by our competitors. Our empowering SaaS tool enhances our clients' productivity and enriches their interactions with their customers at all stages of the customer journey.

The Role:

As a Junior Product Manager / Owner, your primary responsibilities will be to help enable the Product Team with our growing backlog of items and prioritise them based on the overall strategy and business objectives. Additionally, you will need to map out project dependencies to ensure the necessary development process is communicated to the relevant bodies. The successful candidate must be adaptable, forward-thinking, and comfortable working in a fast-paced, ever-evolving industry.

Is This Role for You?

- Communicating effectively with all levels of the organisation and clients

- Writing comprehensive user stories, setting sprint goals and bringing ideas to life

- Championing Agile and Product processes

- Solve product-related problems, make decisions and track business deliverable commitments

- Research and analyse the market, users, and roadmap for the product

- Collaborate with teams of functional and technical experts to create an amazing team culture

- Assisting QA with testing scenarios and feature testing

About You:

Essential:

- You are a highly organised and punctual individual who will be able to manage and prioritise a product backlog

- A team player who can stay energised and focused on projects

- Ability to work under pressure whilst delivering against many conflicting priorities

- You demonstrate excellent attention to detail while being able to keep sight of the bigger picture

- Proactive, independent and self-starting, you are adept at building and maintaining relationships with a wide range of stakeholders

- Adaptability, being able to move from hosting meetings to drafting a detailed report to acceptance testing user stories within a single morning

Desirable:

- Experience using JIRA, Slack, Figma

- A desire to gain experience working with Agile methodologies in multi-team Agile environments

- An understanding of the development process, sprint process, UX/UI and AB testing

- You can understand the technical aspects of product development