

Job Title: Network Engineer

Location: Manchester

About the Role

As a Network Engineer at ConnexAI, you'll support clients by troubleshooting and resolving network issues while contributing to internal security and cloud projects. You'll work with technologies like AWS, Cisco, Fortinet, Palo Alto, and Watchguard, with a focus on firewalls, cloud networking, and security. You will also assist with site surveys/installations and help enhance our network security policies.

Why Join Us?

- Work with cutting-edge networking technologies.
- Collaborate with a diverse, global team.
- Enjoy excellent career progression and continuous learning.
- Be part of a fast-growing, multi-award-winning company.

Key Responsibilities

- Work with AWS services (VPC, subnets, routing, Direct Connect, Transit Gateways) and implement whitelisting for ConnexAI's private cloud platform
- Troubleshoot network issues, advise on firewall configurations (ACLs, NAT, VPNs), and guide clients on security adjustments.
- Help with network site surveys and installations.
- Contribute to projects to improve network security in line with internal policies.
- Assist with cloud integrations and maintain robust security for AWS, Azure, and Google Cloud environments.

Who is Right for the Role?

- 2+ years in network operations or engineering.
- Expertise with firewalls (Cisco ASA, Fortinet, Palo Alto, Watchguard), networking protocols (TCP/IP, DNS, DHCP, BGP), and cloud services (AWS, Azure).
- Experience with VPNs, IDS/IPS, and network security best practices.
- Familiar with network monitoring tools (Wireshark, Nagios).
- CCNA, CCNP, CompTIA Network+ or equivalent.
- Strong problem-solving and customer service skills.
- Must be able to work from the Manchester office 5 days a week.